

GoldConnect Unveils New Service Performance

Monitoring Module Through its LatamConnect Platform

National Harbor, MD August 30th, 2021, GoldConnect www.goldconnect.com, a leading wholesale telecommunications provider for the Latin America and the Caribbean, today announce during ITW 2021, the release of its latest module incorporated in their LatamConnect platform providing customers with real time service performance monitoring. Through this new module, carriers will be able to monitor every critical performance aspect of their service and be one step ahead.

LatamConnect is the first customer engagement platform providing a holistic end to end client experience for the Latin American and Caribbean regions. Customers can perform feasibility analysis using GoldConnect's new algorithm in more than 40 million on-net locations, gather firm price downloadable proposals, monitor every step of the way through the installation process and now clients can monitor their service performance, from traffic, packet loss, to latency and bandwidth consumption.

"With LatamConnect, we are committed to creating the most robust automated platform to empower our customers to release all of our potential in real time" said Justo Valladares (CEO) "Our development does not stop here, we are already working in new modules to continue disrupting the standards in the region".

In addition, customers can digitally sign service orders, chat in real time with sales, service delivery and tech support, visualize all their service inventory in a dynamic map, and even pay with cryptocurrency if they wish.

While there are similar platforms in the U.S. and Europe, there has not been one that extensively covers the LATAM and Caribbean region. In addition, while other platforms may cover their own infrastructure, it may not include off-net or third-party providers. GoldConnect incorporates its own network plus another 87 carriers and counting.

> About GoldConnect

GoldConnect is a leading telecommunications provider with a presence in 17 countries in Latin America and The Caribbean. With more than 20 years of delivering network solutions to corporate clients and global carriers, GoldConnect relies on its fully owned award-winning network infrastructure and extensive partnerships to provide Network Solutions, Cloud Connection, Network Security and Data Center services in more than 33 countries in the region.

For more information visit

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